



**ONE LINE PROJECT SOLUTIONS**  
"CONNECTING SERVICE AND DELIVERY, THE BEST WAY"

## QUALITY POLICY STATEMENT

**Scope:**

Mechanical Engineering, Electrical and Civil Construction, Project Management and Consulting

**Vision:**

To become a known reputable service provider in South Africa, expanding into Southern Africa. To be in the center of a solution driven industrial revolution, especially focusing on water and service delivery infrastructure.

In line with our vision the management of One Line Project Solutions have defined and documented the following commitments with respect to quality:

- To use the requirements and principles of ISO 9001:2015 to implement and maintain the processes needed to deliver high quality, optimized and coherent engineering services to our clients.
- Ensuring adequate resources are available for the establishment and maintenance of the quality management system
- To continuously improve the effectiveness of the Quality Management System by setting and reviewing our objectives, risks, KPIs, results and customer satisfaction levels.
- To meet our clients expectations, as well as our obligations to all the interested parties under every mandate entrusted to us.
- To deliver all services in accordance to the specifications and requirements of our clients.
- Ensure compliance with contract, internal requirements, applicable laws and regulations.
- Ensure the suitability and effectiveness of our suppliers
- Encourage participation and promotion of quality responsibilities amongst all employees' through education, training, and effective communication.

The Quality Policy shall:

- Be available and be maintained as documented information;
- Be communicated, understood and applied within the organisation;
- Be available to relevant interested parties

By adopting this philosophy, the clients of **One Line Project Solutions** will be assured of an excellent standard of services in accordance with specifications and contracts.

Signed by: **NEO MORE**

14 October 2024